**Objective:**  
Highly analytical, innovative, and results-driven professional with extensive experience in DevOps, system, and software engineering, coupled with strong background in enterprise architecture within the IT field. Recognized for bringing notable contributions in attaining cost savings and streamlining processes as evidenced by numerous project implementations. Equipped with proven ability to manage AWS infrastructure, build servers or code in Python, and execute best practices in alignment with company goals. Armed with excellent communication and interpersonal skills to build strong relationships and work collaboratively with vendors, clients, and other professionals of all levels.   
  
**Experience:**  
Veritas Technologies LLC, Eugene, OR (2015–Present)  
Senior DevOps Engineer Apr 2017–Present  
Effectively administer the entire company’s access to cloud service providers, such as Amazon Web Services (AWS), Microsoft Azure, Google GCP, and IBM SoftLayer, while submitting monthly reports on spend and usage to executives  
Collaborate closely with various teams throughout the company to control expenditures  
Career Highlights:  
Successfully managed all AWS accounts, enabling the company to own and appropriately control all of the accounts as well as configured and made all accounts accessible through a single sign-on tool and reportable using a third-party application  
Led the implementation of Reserved Instances or other savings features in AWS, which resulted in approximately $1M cost savings over the last 18 months and 15% reduction in budgeted spend  
Made significant contribution by closing multiple unused accounts which were causing loss of money  
Seamlessly improved and automated production and development environments in AWS  
Substantially decreased operating system and network exposure by more than 90% through management of security posture of environments  
Established reputation by receiving numerous awards for demonstrating outstanding ability to solve problems and completing high volume of work in a timely manner  
Solely developed one AWS environment and contributed in architecture plans for several other AWS environments, along with numerous teams through AWS architecture discussions  
  
Senior Software Engineer, DevOps Oct 2015–Mar 2017  
Capitalized on industry expertise in overseeing an AWS infrastructure and automating the creation of development and test environments from production  
  
Symantec, Springfield, OR (2011–2014)  
Appliance Lead, Security Operations Center (SOC) Mar 2014–Oct 2015  
Provided technical support to company’s world-class appliance monitoring and service delivery platform, while supervising shift duties and tasks as well as communicating directly with external groups to streamline processes  
  
Technical Account Manager, PGP and Symantec Endpoint Encryption Feb 2012–Feb 2014  
Facilitated PGP and Symantec Endpoint Encryption for five Fortune 500 companies  
Guaranteed customer satisfaction by working collaboratively with the Sales Team  
Conducted extensive research, testing, and documentation along with custom, scripted solutions  
  
NetBackup Technical Support Engineer Jan 2011–Jan 2012  
Effectively supported the use of NetBackup enterprise backup software with many types of robotic library, network-attached storage (NAS), storage area network (SAN), and local disk in various network configurations on multiple versions of Windows, Linux, UNIX, and Mac  
Mentored new engineers on technical issues, proper case management, and workflow best practices while delegating work assignments to other engineers  
  
EDS, an HP Company, Springfield, OR  
IT Data Center Engineer, Symantec Account Nov 2008–May 2010  
Demonstrated interpersonal skills in handling relationship between Symantec and several third-party data centers to promote teamwork in the coordination of major projects  
Supported IT teams to quickly understand and engage data center resources by creating and maintaining documentation that standardized processes   
  
**Education:**  
Coursework in Advanced Math and Computer Science, Lane Community College ♣ Eugene, OR   
  
**Skills:**  
Environment and Application Automation | Solution Development and Implementation | Account Management  
Network Configuration | Cost Management and Optimization | Risk and Business Analysis | Technical Support   
  
**Additional Information:**  
Certifications:  
  
Amazon Web Services (AWS):  
Certified Solutions Architect Professional (Valid Until: Sep 2020)  
Certified SysOps Administrator Associate (Valid Until: Jun 2020)  
Certified DevOps Engineer Professional (Valid Until: Jun 2020)  
Certified Solutions Architect Associate (Valid Until: Sep 2020)  
Certified Developer – Associate (Valid Until: Jun 2020)  
Certified Security – Specialty (Valid Until: Sep 2020)  
Certified Cloud Practitioner (Valid Until: Sep 2020)  
Microsoft Corp:  
Microsoft Certified Professional  
Microsoft Certified Application Specialist – Excel 2007  
  
Projects:  
2017–2019 AWS Cost Savings  
Role: Senior DevOps Engineer  
Company/Client Name: Veritas  
Secured cost savings of more than $500K annually through the following key initiatives:  
Management of reserved instances across the entire AWS Organization  
Training of teams on key levers to improve resource management  
Termination of unused accounts  
  
2016 AWS Cost Savings  
Role: Senior Software Engineer  
Company/Client Name: Veritas  
Generated cost savings of $750K annually through the following key initiatives:  
Correct sizing of servers and storage  
Improvement of data flow through infrastructure  
Removal of unneeded components  
  
2006–2008 Data Center Intake Form  
Role: IT Data Center Engineer  
Company/Client Symantec  
Software Used: Excel VBA  
Strategically developed an Excel application used to intake Data Center projects by automating complex data entry, resulting in time savings of up to 8 hours per project or one full-time equivalent (FTE) annually